

## PROCESS

### PROCESS REFINEMENT

We'll work with you to do this in a holistic fashion but also using data to help drive improvement. We can work with you to remove duplication of effort and become more efficient.

### BOTTLENECK MANAGEMENT

Work not flowing smoothly through your team? We can help you identify your bottlenecks and to maximize the throughput by exploiting your constraints.

### OPTIMISATION OF DELIVERY

We can help you optimise your testing and overall delivery, ensuring that testing is appropriate for the situation. Let us help you with the use of suitable techniques and tools to optimise your software delivery processes.



## WHINE LIST

*We don't have on our menu:*

POLICING YOU

DICTATING

OUT OF THE BOX SOLUTIONS

BEING YOUR TEST MANAGER /  
SCRUM MASTER / PRODUCT  
OWNER

SOLE COMMUNITY  
ORGANISERS

THE  
COACHING  
CAFÉ  
SERVICE MENU

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## TEAM

### TEAM HEALTH CHECK

We can conduct a health check for your team and also teach you on how to do a health check yourselves. Using this we can help your team to identify what steps you need to take to become even more awesome.

### OPTIMISE YOUR CEREMONIES

We won't be running these for you, but we can help you make the most of your standups, planning / story sessions, showcases and retrospectives.

### FACILITATING THE AVAILABILITY OF COMMON METRICS AND MEASUREMENT

Where appropriate, we will ensure that common metrics and team measurements are adopted across the IT team.

### HELPING EVERYONE UNDERSTAND AND USE THE SKILLS MAPS

We'll give you the tools to ensure you understand what is expected of your role, and what the next steps in your career in Net-a-Porter could be.

### NEW TEAM SETUP

We can guide you through the things that you need to consider when splitting a team or even starting a brand new team.

## KNOWLEDGE

### LEARN ABOUT AGILE AND LEAN PRINCIPLES AND PRACTICES

We can help you learn about Agile and Lean, Scrum and Kanban, from the fundamentals to the more advanced topics.

### LEARN ABOUT TESTING

We can teach you all about testing; giving you and your fellow team members the inspiration to consider testing at the heart of everything you do. We can help you make testing a team activity and not just a testers activity.

### PROVIDE LEARNING OPPORTUNITIES

We can provide you with training on request, either from ourselves or through liaison with external providers. Or we can also direct you to places where you can find out the information for yourselves.

### HELP YOU SHARE YOUR KNOWLEDGE

We'll give you the opportunity to share your knowledge both inside Net A Porter and outside. As well as the Tech blog, we can get you involved in organizing, publicizing and attending tech events.

### INSPIRATION

Helping you all get inspiration from the best of the tech world outside of Net A Porter.

MENTORING